



BCOnLine

BC OnLine Account Activity Notifications

As part of BC OnLine's commitment to ensuring the security of your account, we are establishing a new policy to notify account owners of some account activities. This will help account owners to verify and report any suspicious activity.

1. By January 11, 2018, BC OnLine will send email notifications to account contact and prime user about the following account activities:
 - Change of email address for a prime user and/or account contact; and
 - A financial transaction affecting your account balance (for example, a pre-authorized debit).
2. When these notifications are received, please verify that the change or transaction has been authorized, and if there are any concerns please contact BC OnLine at bcolaccounts@gov.bc.ca or 1-800-663-6102.

Thank you for your ongoing support.

Yours truly,

Carol Prest

Executive Director, BC OnLine