

Changes Underway for Online Gas/Electrical Permit Applications

The BC Safety Authority is implementing system changes for contractors applying for gas and/or electrical permits through BC Online.

Starting July 13, 2009, users of this system must provide the following information:

- Last name of the FSR or Gas Fitter
- FSR or Gas Fitter number

The information must be entered in the designated field in this order:

LAST NAME, comma, space, FSR/GAS FITTER NUMBER.

(For example: Smith, 12345)

This eliminates the old system's capability to randomly search for names with corresponding numbers. By doing so, the privacy of our FSRs and Gas Fitters is enhanced.

The BC Safety Authority is implementing this change based on comments and feedback from the system's users.

If you have any questions, please email <u>info@safetyauthority.ca</u> or call 1-866-566-7233.

SYSTEM CHANGES FOR GAS/ELECTRICAL PERMIT APPLICATION Question & Answer Guide for CSRs

- Q1: What change will take place?
- A1: Electrical/Gas contractors applying for an electrical/gas permit will now need to enter the last name and the FSR/Gas Fitter number of their FSR/Gas Fitter. The system will no longer provide the user with a list of names and corresponding numbers to choose from.
- Q2: When will this happen?
- A2: This will be implemented on July 13, 2009.
- Q3: How will this change affect me (the user/contractor)?
- A3: You will need to know both the last name AND the FSR/Gas Fitter number of your FSR/Gas Fitter. The system will no longer provide you with a list of names and corresponding numbers.
- Q4: Why is the BC Safety Authority implementing this change?
- A4: The BC Safety Authority is implementing this change to enhance the privacy of our FSRs and Gas Fitters.
- Q5: Has there been an incident where the privacy of FSRs and Gas Fitters has been violated?
- A5: None that we know of. This change is to further protect the privacy of our FSRs and Gas Fitters. The decision of the BC Safety Authority to implement this change was based on the comments and feedback from users of the system which we found to be valid.

(For further questions, please call Shelley Hardisty at 250-716-5215)

For posting on:

Safety Net

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If you have any questions, please email <u>willa.choy@safetyauthority.ca</u> or shelley.hardisty@safetyauthority.ca.