



Date: **February 18th, 2021**

Subject: New Name Request Application for BC OnLine Users - Coming Spring 2021

BC Registries and Online Services multi-year [modernization initiative](#) is underway, which will replace the existing BC OnLine application incrementally, starting with the [Name Request](#) application.

The [Name Request](#) application will be replaced in a few months time, and you can use your BC OnLine draw-down account *now* to pay for Name Requests and other filings in the [Business Registry](#). Eventually, you will need to set-up another payment method to pay for names and other filings, as the BC OnLine draw-down accounts will be phased out later this year.

What is changing with the new Name Request application?

- **New login credentials** to verify your identity using a BC Services Card/ Mobile Card or a notary.
- **Accounts** - You will need to set-up a NEW basic OR premium account AND a payment method.
 - **Premium accounts** - (*recommended for BC OnLine clients*) intended for higher volume clients, paying with a BC OnLine account.
 - pre-authorized debit - coming soon
 - **Basic accounts** - intended for lower volume clients paying with credit card.
 - online banking - coming soon
 - Note: BC OnLine draw-down account can't be used with a basic account.

What are the benefits?

- **A contemporary and modern design** that will make picking a name for a business or legal entity faster and easier because it will advise if a name request is likely to be approved or not.
- **Self-serve account management and access** - Account administrators and coordinators can add people to the account so they have access to complete name requests and other filings.

Get set-up now in the [Business Registry](#) to enable a smooth transition to the new Name Request application.

Get started now!

Go to: bcregistry.ca/namerequest

1. Click "Create Account" at the top right of the page
 - a. Login using the BC Services Card/ Mobile Card, or use a notary to verify your identity
 - b. Select account type (Premium is recommended for BC OnLine users)
 - c. Setup Payment Methods
 - d. Add Team Members
2. Submit or view an existing name request

Please check out the [frequently asked questions](#) for more information.

In the meantime, if you require assistance with your BC Services Card Mobile Card or BCeID, please contact the [BCeID Help Desk](#).

For other assistance, please contact the BC OnLine Help Desk at 1-800-663-6102.