

December 13, 2013



Direct access to BC Safety Authority services

Please be informed that access to MyConnection through BC Online's website is no longer available. To access MyConnection and to transact BC Safety Authority services, please type the URL address **<https://myconnection.safetyauthority.ca>** on your browser. You may also access MyConnection through the BC Safety Authority website at **www.safetyauthority.ca**.

We recommend that you bookmark the MyConnection homepage for easy access in your future transactions. For example, if you are using Internet Explorer, click on the **Favorites** button and choose **Add to favorites**. Other browsers will have similar functions.

Help is also available through our contact centre at 1-866-566-7233, 7:00am to 4:30pm (PST). Shorter wait times to speak with a Client Service Representative are often early in the morning and late in the day.

We appreciate receiving helpful feedback about our online service and thank you for your commitment to safe technical systems in BC.

Sincerely,

David Haskins
Business Leader, Client Services
BC Safety Authority