



**Announcement: Important upcoming changes to BC OnLine Access for Assyst Real Estate**

Subsequent to the upcoming changes with BC Registries and Online Services, as well as our recent announcement regarding the new Assyst Real Estate platform available **January 4, 2021**, which introduces usability enhancements and functionalities to improve overall experience, and establishes the foundation for TELUS to provide legal professionals with new and innovative solutions, the existing Assyst Real Estate platform will no longer be accessible via the BC OnLine portal using a BC OnLine single sign on as of **February 7, 2021**.

**What you need to know as of**

1. You will be able to access the Assyst Real Estate platform via the standalone web site as of **February 7, 2021** using the following URL:
  - Existing Assyst Real Estate Platform: <https://login.assystrealestate.com/rei/>
  - New Assyst Real Estate Platform: <http://login.assystrealestate.com/are>
2. To login you will need your Assyst Real Estate username and password. If you no longer have access to your login credentials you may click on the *Forget Password* link on the login page, and your username and a new temporary password will be sent to you via email.
3. BC OnLine accounts currently being used to make payments to accept mortgage instructions will no longer be available on either Assyst Real Estate platforms. If you are currently using your BC OnLine account to make payments on Assyst Real Estate you will be required to use a credit card to make payments to accept mortgage instructions. You may update your payment information by accessing *My Profile* once logged into Assyst Real Estate so that your credit card information is saved for all future payments.
4. Please note the existing Assyst Real Estate standalone platform is entirely identical to what you are currently accustomed to via the BC OnLine integration, notwithstanding the aforementioned changes.

If you have questions, or require immediate assistance, please contact our service desk at 1 877 418-7511.

Kind regards,  
The TELUS Assyst Real Estate Team